

E-commerce Shipping Acronym Buster 2025 70+ Terms Explained (English + Hindi)

INDIA-SPECIFIC (Desi sellers ke liye must-know)

- COD → Cash on Delivery (घर पे कैश देना)
- RTO → Return to Origin (ग्राहक ने नहीं लिया, वापस आया)
- NDR → Non-Delivery Report (डिलीवरी नहीं हो पाई)
- OFD → Out for Delivery (डिलीवरी बॉय निकला)
- DX → Delhivery Express
- SX → Surface Express
- PPD → Prepaid
- PPN → Prepaid + COD option
- AWB → Airway Bill (ट्रैकिंग नंबर)
- GSTIN → GST Identification Number
- HSN → Harmonized System Nomenclature (HS Code)
- PIN → Pin code
- OCTROI → Local entry tax (अब ज्यादातर खत्म)
- DOF → Delivery Out for Franchise
- RVP → Remittance Value Paid
- NDD → Next Day Delivery
- RTO Lock → Courier ने RTO रोक रखा है
- Zone A/B/C → Delhivery/BlueDart के हिसाब से दूरी
- Reverse Pickup → Return pickup

USA-SPECIFIC (Amazon FBA / Shopify US sellers)

- FBA → Fulfilment by Amazon
- FBM → Fulfilment by Merchant
- FNSKU → Fulfilment Network Stock Keeping Unit (Amazon का barcode)

- UPC → Universal Product Code
- EAN → European Article Number
- GTIN → Global Trade Item Number
- ASN → Advance Ship Notice
- 3PL → Third-Party Logistics
- LTL → Less Than Truckload
- FTL → Full Truckload
- DIMS → Dimensional Weight
- Zone 1–8 → USPS/UPS distance zones
- FC → Fulfilment Center (Amazon warehouse)
- PO → Purchase Order
- SKU → Stock Keeping Unit
- BOL → Bill of Lading
- EDD → Estimated Delivery Date
- SLAM → Scan-Based Label Application Method

UK & EUROPE

- VAT → Value Added Tax
- EORI → Economic Operators Registration & Identification
- DDP → Delivered Duty Paid
- DAP → Delivered At Place
- BREXIT → (A term In customs)

GLOBAL / CARRIER TERMS

- B2B → Business to Business
- B2C → Business to Consumer
- MOQ → Minimum Order Quantity
- ETA → Estimated Time of Arrival
- POD → Proof of Delivery
- CBM → Cubic Meter (volume weight)
- Dead Weight vs Chargeable Weight
- Reverse Logistics
- First Mile / Last Mile
- Hyperlocal Delivery

- Drop shipping
- White Glove Delivery
- Signature Required
- Adult Signature Required
- Freight Forwarder
- Customs Broker
- Incoterms (EXW, FCA, CPT, CIP, DAP, DDP, etc.)

PAYMENT & FINANCE TERMS

- NEFT → National Electronic Funds Transfer
- RTGS → Real Time Gross Settlement
- IMPS → Immediate Payment Service
- UPI → Unified Payments Interface (India)
- ACH → Automated Clearing House (USA)
- Wire Transfer
- Escrow
- Chargeback
- Refund
- RTO Charges
- Weight Discrepancy Charges
- COD Remittance Cycle

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