

Don't Get Scammed: COD Verification Script Exact Phone Script + Red Flags (Works 95% of the time)

Call Script (Speak Slowly & Confidently)

“Hello [Customer Name] ji, SmartShop se bol raha hoon. Aapka COD order ₹1,299 ka ready hai. Sirf confirm karna tha – aap ghar pe hi honge na delivery ke time? Payment cash mein hi hoga na? Koi aur number pe call mat karna, humara official number hi hai ye.”

Instant Red Flags = Cancel Order

- Customer says “Mera bhai/uncle receive kar lega”
- Wants to pay via UPI on delivery
- Address is cyber cafe/hotel/hostel
- Orders 5+ expensive items first time
- Says “Bhai jaldi bhej do, confirm mat karo”

Refund Policy Template (Paste in Description)

“COD orders are confirmed via call. If parcel returned, ₹150/kg + GST will be deducted.”